



# Better TOGETHER

## 2018/2019 Annual Community Report

### This Years Accomplishments...

- Renovation of the Railroad Avenue location in Crestview with Open House
- Ongoing Renovations at the Hospital Drive location
- Therapist in Okaloosa Schools
- Established Bridgeway Health Clinics
- Dedicated the Jack Burkett Administration Building
- Received \$85,000 Appropriation to provide Telehealth in Okaloosa Schools
- Focused on Community Outreach Events
- Implemented Netsmart Avatar
- Providing Services at One Hopeful Place
- LCI Mobile Response Teams co-located with Bridgeway Center

### Looking Forward...

- New website for Bridgeway Center Inc. and Bridgeway Health Clinics
- Provide Services for Okaloosa County Pre-Trial Mental Health Program
- Bridgeway Health Clinics becoming fully operational
- Finishing Renovations at the Hospital Drive location
- Designate Care Coordination Case Manager
- Expand use of Telehealth to Improve Access of Care
- Increase Community Therapy Services
- Further develop Family Wellness Program
- Development of Employment/Vocational Program

**and our Continued Successful Partnerships with All of You!**

### OUR JOURNEY CONTINUES

Looking back, it's been an incredible year full of accomplishments for Bridgeway Center, Inc. (BCI). We learned to work better together with our community leaders and stakeholders.

We are setting goals, creating action plans and making commitments to meet the behavioral health needs of our community.

In the year ahead, we will engage our community partners and empower our staff to be more creative, more flexible and more effective in our work. We will continue to improve the quality of life for our clients and patients.

While we are inspired by what we have accomplished over the past year, we know we are just beginning. With high expectations in the year ahead, we are excited to continue our journey on our path of care and healing.

BCI's Board includes community leaders that come together regularly to support the work of our staff. We are emphasizing relationship-building, shared learning, conflict resolution, commitment to action, follow-through and continuous improvement. The alignment we build daily is built on best practices.

Our goal is to bridge resources and systems in Okaloosa County. BCI is building trust to drive motivation in meeting this goal.

### Our MISSION

*"To provide compassionate trauma informed care, to maintain the human dignity of every person, to meet community support needs, and to continually search for empowering and innovative ways to serve our clients, patients, families and community."*

### Our VISION

*"To become Okaloosa County's premier behavioral health care provider and employer of choice for the most qualified talent by creating a positive culture of dignity and respect, by promoting professional fulfillment and growth, by producing unsurpassed quality standards, by ensuring community inclusion in our programs and services, and by providing accessible, client-centered, cost-effective, and quality outcome-based care. BCI exists to improve the quality of life for the people we serve."*



When we come together to support those in need, we can build a community that has sustainable and life-changing programs and services for all Okaloosa residents.

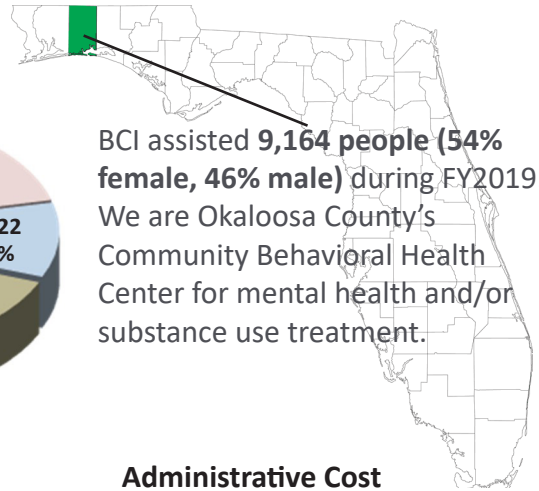
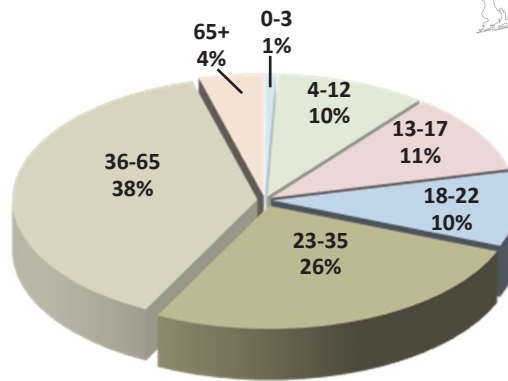
### Our Services Include:

- Adult & Child Outpatient Counseling
- Adult & Child Psychiatric Evaluation and Medication Management
- Group, Individual and Family Therapy
- Aftercare & Discharge Planning
- Psycho-Social Wellness
- Family Wellness Services
- Community Action Team (CAT)
- Intensive Substance Use Outpatient Program
- Case Management
- Supportive Housing
- Child Parent Psychotherapy
- Comprehensive Assessments
- Telehealth
- Driving Schools / DUI Program

### Children's Specialty Services:

- Wraparound (WRAP)
- In-Home Supportive Services (IHSS)
- Family Care Unit (FCU)

### Ages of our Patients/Clients

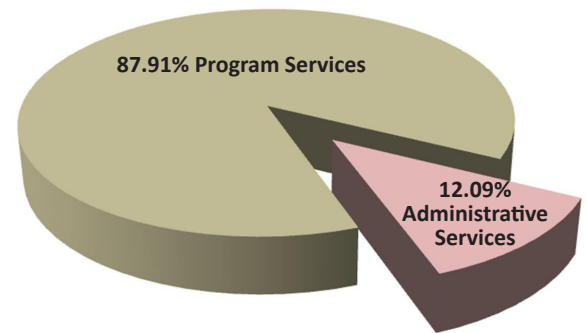


### Proud to Make the MOST of EVERY DOLLAR

#### Funding Sources:

Medicaid, Department of Children and Families, Families First Network, Commercial Insurance, FADAA Federal Probation, Private Pay Driving Schools & DUI Program

### Administrative Cost



*Through compassionate care and clinical excellence, BCI is dedicated to serving the behavioral health needs of all ages.*



Nationally accredited by CARF and licensed by the Florida Department of Children and Families for Outpatient Services



## Our Executive Leadership

### Chief Executive Officer :

Bonnie Barlow, SHRM-SCP, SPHR

**Clinical Officer:** Larry McFarland, LMHC

### Chief Information Officer:

Lawrence Mundy, MCSE

### VP of Family Wellness Services:

Shannon Brunson, LMHC

### Behavioral Wellness Center Program Manager:

Jenna McElyea, MBA, LPN

**Controller:** Clayton McAllister, BBA

Jack Burkett  
Administration Bldg  
205 Shell Avenue  
Ft. Walton Beach, FL 32548  
850.833.3975

**BridgewayCenter.org**  
facebook.com/BridgewayCenterInc



## Our Board of Trustees

**Chair** - Jon Morris, MS

**1st Vice President** - Susan Palmer, MS

**2nd Vice-Chair** - James "Archie" Jernigan, BS

**Treasurer** - David Schjott, Ed.D

Douglas Burgess, MPA

Les Chambers, BPS

Susan Reed, MS

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Viola "Ernie" Masters, Ed. D

Major Eric Aden